

Office Systems & Technology
Chapter 4 – C

1. F - B2B Commerce
2. H - B2C Commerce
3. G - C2C Commerce
4. L - Collaborative Commerce
5. K - e-Business
6. D - e-Commerce
7. J - EDI
8. A - Enterprise System
9. I - Extranet
10. E - Firewalls
11. C - Intranet
12. B - m-Commerce

- A. An organization-wide information system that integrates key business processes so information flows freely between different divisions.
- B. Business can use mobile devices to deliver up-to-date services directly to the customer.
- C. Closed, private version of the Internet available only to approved employees.
- D. Conducting business online primarily over the Internet.
- E. Consist of software and hardware placed between the organization's internal network and external network allowing only authorized access.
- F. Electronic selling of goods and services among businesses.
- G. Electronic selling of goods and services among consumers.
- H. Electronic selling of products and services directly to the customer.
- I. Limited access to private intranets extended to authorized users outside the company.
- J. Provides computer-to-computer exchange of standard documents between two businesses.
- K. The internal integration within an organization to enhance and support communication and business operations electronically.
- L. Through shared digital systems, businesses collaborate with suppliers, engineers, manufactures and sales reps to improve planning, production and distribution of goods and services.

True or False

13. T - Most organizations participating in EDI use private networks.
14. T - Private industrial networks are designed to coordinate the activities of an organization and their business partners.
15. F - Internal and external networks are not common with most organizations.